

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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|--------------|------------------------------|-------------|--------------------|
| Applicant :  | Sadiq et al.                 | Art Unit :  | 3623               |
| Serial No. : | 10/671,876                   | Examiner :  | William V. Saindon |
| Filed :      | September 29, 2003           | Conf. No. : | 7312               |
| Title :      | FLEXIBLE WORKFLOW MANAGEMENT |             |                    |

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO  
NON-FINAL OFFICE ACTION MAILED JULY 3, 2008

Please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 7 of this paper.

**CERTIFICATE OF MAILING BY EFS-WEB FILING**

I hereby certify that this paper was filed with the Patent and Trademark Office using the EFS-WEB system on this date: September 23, 2008